

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No.:	10/673,103	)	Confirmation No.:	2319
		)		
Applicant:	Flockhart et al.	)	TC/A.U.	2614
		)		
Filed:	09/26/2003	)	Examiner:	DEANE JR.
		)		
Docket No.:	4366-109	)		
		)		
For:	METHODOLOGIES FOR	)		
	ACCESSING THE STATUS OF	)		
	WORK WAITING FOR SERVICE	)		

Mail Stop Amendments  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT AND RESPONSE**

Sir:

Applicants submit this Amendment and Response to address the Office Action having a mailing date of January 26, 2010. Although Applicants believe that no fees are due in connection with filing this Amendment and Response, please charge any fees deemed necessary to Deposit Account No. 19-1970.

Please amend the above-identified patent application as follows:

**Amendments to the Claims** are shown in the listing of claims which begins on page 2 of this paper.

**Remarks** begin on page 11 of this paper.